

SPECIAL TERMS – DOCUMENTS API AGREEMENT

These Special Terms serves as an Agreement between us, the Service Provider, and you, the Customer, and is incorporated into and governed by the Terms. In the event that clauses in these Special Terms and Terms contradict each other, then all clauses in this document shall supersede clauses under Terms.

These Special Terms are only valid as an integral part of the Terms. By signing these Special Terms, you confirm to be bound by the Terms and these Special Terms.

If you are entering into these Terms on behalf of an entity, such as your employer or the company you work for, you represent that you have the legal authority to bind that entity.

All capitalised terms used in these Special Terms are as set out in our Terms.

Agreement number	Agreement date	Agreement validity period
EE-DA-250618-1	2025-06-18	The Agreement will be valid for 48 months from the date it is signed.

Service Provider			
Company name	Company code	VAT number	Address
Dokobit, UAB	301549834	LT100004499110	Paupio st 50-136, Vilnius 11341, Lithuania
Bank account	Contact for support	Contact for billing	
LT937300010155164335 Swedbank, AB	support@dokobit.com	invoices@dokobit.com	

Customer			
Company name	Company code	VAT number	Address (incl. ZIP code)
Riigimetsa Majandamise Keskus	70004459	EE100559901	Lääne-Viru maakond, Haljala vald, Sagadi küla, Mõisa/3, 45403
Company email address	Company phone number	Email address for invoices	
rmk@rmk.ee	+372 6767500	arved@rmk.ee	

Person responsible for Data protection		
Full name	Email address	Phone number
Kim-Ly Hoang	kim-ly.hoang@rmk.ee	+372 55628829

The contacts of the person responsible for Data protection are used to inform the Customer about changes to the Data Processing Agreement and Personal Data Breaches.

The persons listed below are authorised to access the integrated services Self-service (<https://my.dokobit.com/>), manage the Services and act on the Customer's behalf in all matters related to provision of Services. The Customer shall inform the Service Provider about the changes of authorised personnel.

Authorised personnel		
Full name	Email address	Phone number
Mati Aednurm	mati.aednurm@rmk.ee	+372 5653543
Edvard Eelsalu	edvard.eelsalu@rmk.ee	+372 57501525

Provision of Services			
Service	Service production API endpoint	Service functionality and documentation	Authentication method
Documents API – document signing, signature validation, signature validity extension.	https://ws.dokobit.com/	https://developers.dokobit.com	The production access token, which grants access to the Service, will only be provided to the authorised personnel

			after a successful integration review in the particular system.
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Acceptable Use of Services
The access token provided to the Customer is exclusively for use within the integration that has been reviewed and approved by the Service Provider. It is strictly prohibited to reuse the access token in any other integrations or systems that have not undergone the review process.
The Customer that uses Mobile-ID and Smart-ID services provided by SK ID Solutions in Lithuania, Latvia, and Estonia undertakes to follow the guidelines and placement requirements for Mobile-ID and Smart-ID brand elements available at their official webpages respectively: https://www.mobile-id.lt/en/logos-and-branding/ and https://www.smart-id.com/e-service-providers/smart-id-branding/ .
Service Provider reserves the right to verify the compliance with the requirements of Acceptable Use of Service. These verifications aim to ensure that the Customer fulfills their obligations regarding the proper and acceptable use of the Service. The reasonable prior notice will be provided to the Customer before any such verification specifying the purpose and scope of it. The Customer agrees to reasonably cooperate with the Service Provider and provide the necessary information during the verification process. The Customer acknowledges and agrees that they shall not deny or impede Service Provider's right to conduct these verifications as they are essential for maintaining the integrity and security of the Service.

Termination
Service Provider shall have the unilateral right to terminate the Services and contractual relationship with the Customer (Agreement, including these Special Terms) upon informing Customer with a minimum notice of 5 business days if the Customer:
(i) does not comply with the requirements of Acceptable Use of Services listed in these Special Terms,
(ii) does not start using the Service indicated above for more than 3 months after these Special Terms come into force. For the purposes of interpretation of this section, the start of the use of Service shall mean the moment from which the client has successfully completed efficient integration review and obtained access to production environment.
By the special termination clause above, Service Provider and the Customer agree on special event for termination of the agreement.
All termination clauses and events set out in Terms remain unaffected and fully valid.

Pricing information				
Using Lithuanian, Latvian and Estonian eID tools (Mobile-ID, Smart-ID)				
Plan	Monthly fee	Price per signature	Price per document validation	Price for extending signature validity
1	€50	€0,36	€0,24	€0,18
2	€100	€0,33	€0,22	€0,17
3	€250	€0,30	€0,20	€0,15
4	€500	€0,27	€0,18	€0,14
5	€1 000	€0,23	€0,15	€0,12
6	€1 500	€0,19	€0,13	€0,09
The Customer chooses the payment plan No. 2. The plan for the upcoming month can be changed until the 1 st day of that month.				
Monthly fee includes the corresponding number of operations according to the operation's price.				
One-time setup fee (for each new integration access configuration) – €300.				
One-time setup fee (for each existing integration additional access configuration) – €100.				
All prices are in Euros, VAT exclusive.				
Payment term - NET 30.				
Service provider does not represent or warrant that such Pricing Plan will be offered indefinitely and reserve the right to change the prices for or alter the features and options of the Pricing Plan(s) with a minimum prior notice of 3 months.				

Comments / Additions
Customer permits Service Provider to identify the Customer as a Dokobit customer on Dokobit websites and other marketing materials. Upon this permission, the Service Provider may also display Customer's trademarks, service marks and (or) logos in Dokobit marketing materials to identify the Customer as a Dokobit Customer.
The Customer that uses Mobile-ID or Smart-ID services provided by SK ID Solutions in Lithuania, Latvia, and Estonia agrees that Service Provider might disclose Customer's Company name, Company code, Address, and ordered service name to SK ID Solutions to ensure the provision of Services.

Upon signing this Agreement, the previously signed Agreement No. EE-DA-200512-1 is hereby terminated and shall no longer be in effect.

Hereby the Customer confirms that presented data is correct and that Customer agrees to be bound by these Special Terms as well as all the Terms consisting of:

Terms	The latest version of these Terms can be found here:
Data Processing Agreement (Appendix 1)	https://www.dokobit.com/compliance/dpa
Privacy Policy (Appendix 2)	https://www.dokobit.com/compliance/privacy-policy
Acceptable Use Policy (Appendix 3)	https://www.dokobit.com/compliance/acceptable-use-policy
Terms of Service (Appendix 4)	https://www.dokobit.com/compliance/terms-of-service

Service Provider representative, position	Customer representative, position
Kristina Gabrilavičiūtė, Head of Growth Baltics & Continental Europe SMBs	Mati Aednurm, Head of RMK IT operations department

You affirm that you have read and understood all the Terms, these Special Terms and its relation with the Terms. Before signing these Special Terms, you have put all the best efforts to contact Dokobit through the contacts provided hereby or in the Terms to clarify the uncertainties (if any).

Signed electronically.

Signed electronically.